

**2015 County of Fresno**  
**Juvenile Justice Campus**  
**Annual Facility Inspection Report**

**COMMITMENT**

Juvenile Justice Commission members inspected the following pods: 6A, 6B, 7A, 7B, 8B and 9B. Pods 8A and 9A were not inspected. We also inspected and reviewed the Baby Elmo “Just Beginnings” Program. These two areas come under the umbrella of the Bright Futures Program.

Baby Elmo Program: This program provides parent and child bonding through a research and evidenced base program. It provides mentors to the participating youth. The program is structured to provide case management and referrals to supportive community resources. In addition, the children are provided developmental screenings and referrals if necessary. The program also has funding to provide incentives for families in need of resources to be able to come to the facility. The Baby Elmo room consists of a couch, changing table, age appropriate toys and a folding screen which provides privacy for nursing mothers. A Juvenile Correctional Officer (JCO) is positioned at the doorway to provide safety and security for the program staff, youth and visiting clients.

We were shown a 10-minute video of the Bright Futures Program. The video featured youth who had gone through the program and shared their very poignant stories.

**POD INSPECTIONS**

6A – Medium Security. None of the three staff were wearing their individual Actalls, the personal security alarm units. According to the Pod Senior, he believed the units were being serviced and he did not believe there were any spares available in the Watch Commanders office.

We interviewed one male minor. He felt that Pod officers issued out discipline in an unfair manner. He related that due to his anger issues, he had initially been housed alone. He was later given a roommate. When he protested this decision to staff, the staff viewed this protest as if he was displaying negative behavior to which the staff assessed him negative points. The minor also stated that he was not aware of religious sessions being available in the pod. He indicated a desire to attend religious sessions if made available.

The minor’s grievance form (request) needs a larger spacing format to better assist the minor in filling out the form. A larger format (spacing) would better assist the minors in including all the facts of their concerns.

6B – Medium Security. The Senior JCO was not wearing his Actall unit. The two other assigned officers were also not wearing their units. The Senior indicated one of the units was constantly in need of repair. At the request of the commissioners, the Senior tested the unit via Central Control; the unit was found to be working well.

Two minors were sitting in the recreation area. One of the minors had recently graduated and the other had just arrived from booking.

7A – Substance Abuse Unit. The Senior and the two assigned staff were wearing their Actall emergency units. The Senior, at our request, activated the unit via communications with the JJC Central Control. The unit was found to be in good order. All applicable documents were posted on the pod's bulletin board. The menu was found to be outdated. All minors were attending school thus no minor was available for interviewing. The Senior was found to be extremely helpful and enthusiastic about his duties and responsibilities.

7B – Boys Medium Security. This pod was temporarily housing pod 8A, New Horizon minors. The grievance request forms and menu form were not posted. The Senior was filling in for the assigned Senior and did not usually work in the pods. He was found to be very courteous but was unable to answer many routine questions as he was limited in his knowledge of running the pod. Information documents posted in the other pods were missing. The acting Senior did not have an Actall on his safety belt. Once he obtained one, he tested it via Central Control. It was found to be in good working order. The pod and rooms were found to be clean.

8A – Boys Medium Security/New Horizons. Not occupied due to maintenance and repair.

9A – Girls Medium Security/New Directions/Substance Abuse Unit. Not inspected due to pod preparing for the lunch movement.

9B – Boys Special Needs/High Security Unit. This is a self-contained unit. All minors are housed in one-man cells and have their own segregated school and visiting areas. Staffing in this pod has a higher ratio of officers to minors due to minor's behavioral issues. The minors are provided opportunities to transfer out of the Special Needs pod as they earn positive behavioral stages.

As we entered the unit, minors were entering the pod from school. The staff processed the movement with ease while demonstrating excellent officer/minor safety. Though the Actalls were not on the officer's safety belt, once questioned about their emergency units, all three officers quickly placed them on their individual safety belts. All the applicable forms were posted on the bulletin board. We found the cells and recreation yard clean. We found the acting Senior to be quite knowledgeable regarding the pod programs.

All the minors in this pod alternate eating times to eliminate confrontations of any kind. One half of the pod eat at assigned tables and return to their cells. The other half are then let out of their cells and are fed their lunch.

According to pod staff, Sierra Educational and Research Institute (SERI) staff conducts individual counseling on a daily basis.

## **WATCH COMMANDER'S OFFICE**

We inspected the armory. It was found to be exceptionally clean and very well organized. The armory contained all of the necessary safety equipment per their posted inventory.

The grievance log was found to be meticulously documented. The grievances from the latter part of 2014 and the first quarter of 2015 were found to be in excellent chronological order.

## **COMMENTS**

The facility hallways and floors were found to be clean and free of any clutter. The yards were well maintained. All of the doors and gates were found to be in good working order.

We found all of the pod staff to be exceptionally professional as they demonstrated their correctional officer skills.

## **MEALS/MENUS**

Menus were not posted on the bulletin board. When questioned by the commissioners, the Senior was able to obtain and print a copy from the pod computer. Upon review of the menu, it was found to have the years 2013-2014 at the bottom instead of 2015. This menu was placed on the board as it was agreed the menu was probably correct but only the year needed to be updated. During the pod inspection an on-duty JCO called the Senior on an unrelated matter. When the Senior told the JCO that the inspection was in progress, the JCO asked to speak with a member of the commission. The JCO expressed concern that the menu was not being routinely posted. This JCO claimed to be a vegan and planned meals around what was posted on the menu. JCOs frequently eat what the minors are served as they do not receive meal breaks during their duty hours.

## **HEALTH ISSUES**

The commissioners observed, what appeared to be, human feces on a pod toilet seat. When asked about the process of cleaning up feces or any human waste that is smeared by a minor on the cell walls or window, (spit, urine, vomit, etc.), the Senior stated minors are directed to “clean up their own mess”, after which they are provided a shower and clean clothes. The commissioners suggested to the Senior to have skilled housekeepers process the cleanup verses having a minor coming in contact with the human waste. While inspecting the rooms, except for one room that contained feces and toilet paper in the commode, the rest of the rooms were found to be clean.

We found the North side play yard to be full of bird excrement. The commissioners felt the excrement should be cleaned and the ground sanitized to prevent possible health issues.

It was apparent one of the minors had suffered an injury to his right eye. Upon questioning, the minor indicated it was a sty infection. The Senior was not aware of the actual medical condition as the nurse had not informed him of the infection. The Senior made immediate contact with the facility nurse. The nurse informed him to have the minor housed alone. He was presently housed with another minor.

Menus posted in this pod were dated 2013 and 2014.

The cells and the recreation yards were found to be clean.

## **RECOMMENDATIONS**

Actalls should be worn by all staff on a daily basis.

All applicable forms including current menus should be posted in all the pods regardless of staff assignments or temporary pod use.

The JJC nurse should ensure all Seniors are apprised of any medical issues that may affect minors and staff. In the case of the minor having a sty or pink eye, this minor should have been considered for quarantine status if found to be contagious.

Play yards bird excrement should be cleaned daily.

Policy should be in place for the cleaning of human waste in the cells.

## **JJC Administration - Comments**

1. Administration reiterated to the Commission that security is taken very seriously. The Actall equipment is operational and the system works. The Supervising

- Juvenile Correctional Officers have been instructed to remind both JJC staff and Court School staff that the Actall equipment is to be worn at all times and is not optional. Supervisors are to be notified immediately if staff are not wearing their Actall equipment. This is a standing agenda item at our bi-weekly Supervisor meetings.
2. Youth are advised at the Orientation, via video, of the availability of religious services. The Pod Senior Juvenile Correctional Officers also inform the youth of the opportunity to participate in religious services.
  3. The Youth Grievance Form is being reviewed by Administration. Changes will be made as needed to accommodate the requested change.
  4. Upon review, the menus posted are current; however it was noted that the date was incorrect. The provider was notified to update the date on the template regularly. JJC Administration has met with the provider and addressed the concerns of quality and quantity of the food. The conclusion was that all of the State mandates are being met.
  5. All pods have been provided with all the necessary posting requirements.
  6. The JJC janitorial staff has all the necessary equipment and supplies on hand to clean and sanitize any contaminated areas including pods and play yards. It was noted that the bird contaminate was due to “Swallows”. At the time of the inspection, it was the swallow nesting period. As such, the area cannot be disturbed until the nesting period has ended.
  7. Administration updated the members of the Commission in regards to the Commitment Gymnasium floor. There have been on-going design issues that have caused bubbling in the floor tiles. Our department has been made aware of some capital project money that has recently become available. The Board of Supervisors has approved the expenditure of \$140,000.00 to completely re-do the floor in both the gymnasium and the multi-purpose room, which is used for the Boys and Girls Club. The new flooring will have a 10-year warranty. We are waiting for the Department of Public Works to appropriate the funds.

## **CENTRAL CONTROL, CORE, INTAKE, BOOKING**

### **WATCH COMMANDER**

The Watch Commander (WC) is responsible for the oversight of all shifts in these units. Subordinate staff report to the Watch Commander when they arrive for their shift. Keys and radios are kept in the Watch Commander's office. The Watch Commander ensures that staff follows policies and procedures and determines the appropriate response to emergency situations.

### **CENTRAL CONTROL**

Central Control staff is responsible for monitoring the entire Juvenile Justice Campus, with the exception of the Juvenile Courthouse.

Two staff members are assigned to Central Control at all times. They monitor and control every door, gate and passageway within the facility. They also monitor the Commitment and Detention areas from 9:00 PM – 5:00 AM, and as needed during other shifts.

During the walk through inspection, cameras 37, 43, and 50 were found to be inoperative. The images taken from these cameras provided a distorted, indecipherable images or no image at all.

Staff members advised commissioners that multiple requests for a technician had been sent out through the appropriate process. Commissioners were told these requests could take up to a week before a technician is sent. Staff members advised the outcome never resulted in having the cameras repaired or replaced.

Two of these were major safety concerns that were addressed in last year's report and continue to be an issue as follows:

1. The Actall security system does not always activate an accurate distress alarm. When a man down alarm has been activated, this monitoring system uses radio frequency that will locate persons in distress situations. Staff reported several attempts have been made to repair the system/equipment but it is unclear if it is a software or hardware problem. Staff reported that the Actall system was installed by Fresno County Staff and therefore not covered under any warranty. On arrival, an alarm was sounding which was determined to be a false alarm.
2. There are several entrance gates that must be remotely opened by staff, for both county and private vehicles needing entrance into the facility. County trucks are white with a County logo and are routinely granted access, without question. However, staff must rely on conversations with the drivers of private vehicles, to

determine if the vehicle should be granted access. Staff would prefer to have a daily list of vehicles scheduled to make deliveries.

3. A third concern was fire alarm maintenance. Central Control also monitors all 3,000 smoke detector units at the facility. Because of the dusty environment, the smoke detectors frequently become inoperable. On the day of our inspection, 67 of these detectors were off-line. The maintenance procedure is to replace these heads instead of cleaning them. For that reason, they are infrequently replaced due to the high cost.

## **COMMENTS/RECOMMENDATIONS**

Inoperative cameras 37, 43, and 50 need to be repaired as they are either completely out or they are of poor quality as they show a faded distorted image in the monitor. It is recommended that these be fixed as soon as possible to ensure safety by keeping the staff knowledgeable about who is entering the facility based upon clear images on the monitors. In order for this to happen, the cameras need to be repaired.

Central Control Staff should be given a daily list or phone confirmation for all county and private vehicles authorized to enter the campus due to there being more than one inoperative camera.

The Watch Commander and staff conducted themselves in a professional manner. Staff answered all questions they were asked in detail.

### **JJC Administration - Comments**

The cameras are an on-going issue. The maintenance/repair provider is on site at the facility on a regular basis. There is an audio box available if the cameras are not functioning at the time of deliveries.

## **INTAKE/BOOKING**

Intake and Booking had one minor in a holding cell when we arrived. This area consists of four booking stations, eight holding cells, three safety rooms, and two showers.

The intake/booking portion of the facility has had significant visible changes to the living conditions since last year's inspection. The walk-through metal detectors were not being utilized, rather staff officers were using hand security wands. When asked why walk-through metal detectors were not being used, the answer by the staff member was that there was no policy in place to use these metal detectors. Upon entering building 702, a door on the right side of the hallway, which leads to a secured yard, was visibly opened. When staff was asked why this door was opened, the response was that it may have been open due to a draft.

Upon inspection of the holding cells, safety rooms and showers, commissioners came to the consensus that these areas of the facility are poorly maintained and hazardous. Various insects, rat droppings, stagnant water and what appeared to be bodily fluids, including blood, were present in one or more of the rooms.

Mold and stagnant water appeared on the floors of both showers. More noticeably, a sludge like ring had formed around large puddles of water. We were notified that youth do not wear any kind of shoe or sandal while showering despite old water, bugs and mold being present. Upon inspecting the holding cells, a used Band-Aid was found on one of the floors and blood appeared to be on some of the toilet seats.

In one of the safety rooms, which is meant to keep detained youth from harming themselves, commissioners noticed a black widow spider in a mid-section of a corner of the room. The web was large enough for us to come to believe that this spider had been there for some time. There was an obvious threat of spider bite within this safety room.

Staff notified us that janitorial services do not come to clean on a specific schedule, but rather they come in at various times each week. Staff tries their best to clean what they can, but it is apparent that there needs to be a more consistent janitorial schedule.

Aside from the unclean conditions in this area, minors appear to be cared for during this process. Blankets are available and if they are hungry, they will be given something to eat.

## **COMMENTS/RECOMMENDATIONS**

Staffing appeared to be sufficient in regards to booking minors, but there is clearly a lack of maintenance from the appearance of unclean floors, toilets, walls, showers, etc. It is highly recommended that there be a more consistent cleaning schedule so as to avoid an unclean appearance and to provide minors with a safe and clean space as they are brought in and booked.

The cleanliness of the intake/booking has decreased since our last inspection. It is important that the overall cleanliness of the facility be maintained on a regular basis. A policy should be set in place to create a more consistent cleaning schedule for janitorial services so as to keep the intake/booking area clean and safe.

It is also recommended that an exterminator come out to inspect if there is an infestation of bugs due to their sizeable presence during our visit. We were most alarmed by the black widow present in one of the safety rooms as it appeared that the room had been recently occupied, thus creating a hazardous environment for the occupant. An exterminator could also check for the presence of more threatening bugs such as black widows.

The staff are compliant with the policies currently in place and was very helpful when answering our questions. They answered all questions in detail and conducted themselves in a professional manner.

**UPDATE:** Concerns about the status of the Intake Area were expressed to the Chief Probation Officer prior to the printing of this report. The Chief committed to addressing all of the issues. A subsequent surprise inspection revealed that indeed the issues had been resolved – the bugs were gone, the holding rooms were clean, and the standing water in the shower cells is now manually squeegeed after each use.

## **RECOMMENDATION**

A second surprise inspection should occur within a few months to ensure the changes are permanent.

### **JJC Administration - Comments**

1. JJC Assistant Directors will regularly inspect the booking/intake area and work with staff to ensure that the area is kept clean.
2. Effective October 1, 2015 two new procedures were put in place in the Booking area.
  - a. Corizon staff will conduct a medical and mental health pre-screening prior to being admitted in to the facility.
  - b. All youth go through a metal detector to check for any contraband that may be on their person. If the youth fails the metal detector, this gives cause for a strip search.

## **PROPERTY ROOM/LAUNDRY/WAREHOUSE**

### **PROPERTY ROOM**

Our team inspected both secured storage rooms.

One room contains property for the youth who are incarcerated at the Juvenile Justice Center and the second room contains property which has been left by youth who have been discharged and did not take their property with them. All property is in individual bags and tagged by name and juvenile number. Also included is an itemized list of their property.

Both storage rooms were neat and orderly.

When a youth leaves custody and leaves their belongings, a letter is sent to the parents or guardians and the property is kept for an additional 30 days. After that time, the clothes are donated to the Poverello House.

All valuables such as jewelry, money, and bus tokens are placed in a safe located in one of the storage rooms. Only designated personnel have the combination to the safe.

### **COMMENTS/RECOMMENDATIONS**

None.

### **LAUNDRY/WAREHOUSE**

The complex is located on the west side of the campus.

We inspected both the Laundry room and the Warehouse.

The Laundry room was neat, clean and free from any noxious odors. One of the rooms has recently been renovated to accommodate the chemicals used for washing all of the laundry for the Juvenile Justice Campus. It was also clean and neat.

The employees who were present had no complaints regarding the operations of the Laundry.

We spoke with one employee who worked at the Warehouse. They are still in need of additional staff in their facility.

We found the Warehouse to be cluttered and needing to have the aisles cleared of the merchandise located in them. Part of the problem exists because the JJC Warehouse has

become the “dumping” ground for Fresno County when merchandise needs to be stored due to the closing of facilities, i.e., Elkhorn.

## **RECOMMENDATIONS/COMMENTS**

Concentrate on cleaning the aisles of clutter and merchandise as this is a safety issue.

### **JJC Administration - Comments**

1. There is a great improvement over the inspection last year due to the ventilation renovation In the Laundry Room.
2. Warehouse updates:
  - a. Cameras and process/procedures have been put in place for security measures.
  - b. Additional staff is needed.
  - c. The Chief Probation Officer is supportive and administration is looking in to the possibility of adding an inventory system. This would enhance our quality control and maintain accurate supply inventory. We are slowly getting rid of all the Elkhorn Facility supplies, due to its closure, and other surplus materials as well.

## **COURT HOLDING/TRANSPORTATION**

The Fresno County Sheriff’s Office is responsible for security of the court holding area. Our inspection team was impressed with the professionalism of those handling the youth offenders. All minors are separated into separate cells by gender and for those that are over the age of 18 in any of the cells. All cells were clean.

When our inspection team was there all of the fleet of vehicles were in use and were not available for us to inspect. We did speak with those individuals responsible for the vehicles and were satisfied that the fleets of vehicles are being maintained adequately.

## **COMMENTS/RECOMMENDATIONS**

None.

## **DETENTION CONTROL**

Detention Control is responsible for visitation, visual, auditory monitoring and all movements of staff and visitors throughout the Detention facility. Staff keeps watch of pods, Sally Ports, control station monitoring screens and the visiting area via cameras throughout the facility. Staff controls the opening of doors and gates for all staff and visitors.

In talking with staff, it was indicated a better view from most cameras would be helpful. There are some blind spots, specifically in rooms A177B, J165A, E144A and A1211C.

The visiting room is a large room with long tables and bench seating on both sides of the tables. Visitors sit on one side of the table and minors sit on the other side. There are vending machines available to purchase food for the visitors or minors. Juvenile Correctional Officers are positioned to monitor the visitation. There are also small, private rooms with a glass partition for no contact visits. Juvenile Correctional Officers are stationed outside the door of these rooms as well. Everything was clean and in good repair.

## **RECOMMENDATIONS**

Review cameras for best possible viewing and add more cameras if necessary. The team considered this to be a safety issue.

## **DETENTION PODS**

The inspection team visited three boys' Pods, D, E, G, J and girls B Pod.

Girls B Pod had 14 girls. There are two staff until the population reaches 20, and then staff is increased to three. Some cleaning supplies are not locked up but are held in area inmates do not have access.

It was noted that the grievance receptacle needs to be replaced or remounted as it was torn off by an inmate approximately six months ago.

Boys D Pod houses 14-18 year old youth. There are three staff for a capacity of 30. There were 29 youth being housed at this time.

Boys G Pod had 27 youth and holds a maximum of 30 youth. There are three staff assigned to this pod at all times. It was noted that the shower located at G138 has flooding issues. The spray nozzle sprays almost to the door which causes water flowing under the door onto the pod floor. This issue has been reported but was told it was a construction issue.

Boys J Pod, which houses serious and violent youth, had a population of 23 with a maximum of 30. We noted all cleaning supplies were locked up.

Overall, all pods were clean, neat and orderly. All staff was helpful and all appeared to love their jobs. Everyone is to be commended for the treatment and care of all youth.

We found the gymnasium to be in good repair. No graffiti, etc. However, there are ceiling tiles that need to be replaced as a result of balls being thrown to the ceiling and popping the tiles out. Replacement is preferable to pushing back into place as this is a fire hazard. The tiles are fire resistant and should be firmly in place. The outside recreation area by the gymnasium needs to be cleaned up. There were cardboard boxes and paper along the fence area.

During our visit with the Watch Commander, it was noted that the grievance log was not up to date. We found three grievances dated March 1, 2015 that had not been updated to show the process was completed. We were told the grievances had been resolved; however, the recording form had not been completed making it appear the grievances were still outstanding.

It was noted in all pods that the step indicators need to be repainted. There is already one OJI (on the job injury) as a result from tripping on the step which is not marked clearly.

All fire extinguishers were examined and found to be in compliance. However, it was noted that in each pod that was inspected, when asked to have the box unlocked so we could check the inspection dates, every staff had to try at least six keys before they found the one that fit.

## **RECOMMENDATIONS**

Replace the grievance receptacle in B Pod.

The shower located in G138 needs to be addressed. The flooding poses a safety hazard for youth.

Replace the broken tiles in the gymnasium ceiling as this is a fire hazard.

Repaint step indicators in all pods so they are clearly marked to avoid further injuries.

Keys to fire extinguisher box should be CLEARLY marked. The inspection team felt this was very dangerous. Should there be a real fire, no one will have time to go through all the keys on their key chain to locate the one that fits.

**JJC Administration – Comments**

1. Requisition has been done to repair/replace the grievance receptacle in the Girls B Pod.
2. Facility Services is looking in to a solution to fix the shower floor flooding issues in the Boys G Pod.
3. All fire extinguishers are now clearly identifiable and has been added as a training issue with staff.

## **DETENTION – CLASSROOM STAFFING**

The commissioners interviewed a teacher who was very helpful and forthcoming with information. This teacher was very happy with the job and what they are doing at the facility education wise.

There are several concerns by the commissioners regarding policy violations and potential safety/security issues, as well as violations of Title 15 occurring in Pods D E, G, and J.

The Ratio of Students to Staff in the class rooms exceeds the 10 to one Ratio as stated in Policy and Title 15.

Staff suggested solutions:

(The class room door be left open as a potential remedy to the situation.) **The problem with this is that leaving the class room door open is a violation of policy.**

(The Senior Officer in the Pod can leave their station and respond to the situation.) **This is also a violation of policy.**

(It was also commented that there is a teacher in the class room who puts the ratio in compliance.) **The concern here is that the teachers have not been trained to respond to a code red nor do they have the equipment.**

The concern is that there is a potential for a serious incident to occur which could result in bodily harm to the students, the teacher, and or the officer; all of which could result in serious liability to the county. In addition, the officers could also be liable and reprimanded for being out of compliance with JJC Policy and Title 15 regulations.

## **RECOMMENDATIONS**

Reduce the number of students in the class room to conform to the 10 to 1 ratio as stated in policy and Title 15.

Place enough staff in the class room to meet the 10 to 1 ratio standards.

Change the policy; however, it would then be out of compliance with Title 15.

We are aware of the budgetary issues and the evadable cost of coming into compliance; however, the cost of meeting the financial obligations of a liable suit could, and probably would, far exceed the cost of rectifying the situation.

## **JJC Administration - Comments**

The Juvenile Justice Campus Detention and Commitment Facilities are fully staffed per Title 15 regulations. All pods are staffed according to JJC policy and Title 15

regulations. The Watch Commanders are all aware that they may, at any time, re-deploy staff as necessary to maintain Title 15 regulations. Security Staff is available and are deployed to assist as situations arise. Staff are encouraged to go through the chain of command if they have any issues or concerns. Staff can be re-deployed quickly if needed.

## **MENTAL HEALTH SERVICES**

The County of Fresno began contracting for Mental Health and Health Services with Corizon Health about one year ago. Previously the Fresno County Behavioral Health Department provided services and coordinated with SERI (Sierra Education and Research Institute) and Focus Forward for psychological exams and counseling.

Corizon Health employs four full time clinicians who are all Licensed Clinical Social Workers. The staffing provides seven days a week coverage from approximately 6:00 AM to 8:30 PM. Clinicians are also on call and have come in to cover a crisis situation in the middle of the night on at least a couple of occasions. There is also a contract Psychiatrist who works 16 hours a week, seeing youth, prescribing medication and consulting with mental health staff and probation staff. He reviews medications and examines youth on psychotropic medication every one to three weeks depending on the youth's stability and overall functioning. He is also on call if needed. Staff we spoke with estimated that 20% or more of all the youth in custody are on psychotropic medication. Nurses who are part of the medical staff administer all the medications.

All the psychotropic medications are properly stored in locked cabinets within a locked room. The contract pharmacy, Pharmacore, maintains the inventory and monitors contraindications to medications. Double logs, both manual and computer, are kept on all prescriptions and each dose given is recorded. There is further security in that only need for access personnel have key cards to outside locked doors and inside cabinets.

Clinical work with youth in custody consists of both individual and group therapy and also teaching the youth strategies for improving their lives and behavior called Thinking For a Change. Each clinician maintains a caseload, but is available daily in the pods to youth who may need to talk. Fridays are case management collaboration days. Cases and treatment plans are discussed and evaluated for needed changes or strategies.

Clinicians are setting up procedures for quantitative measurement of various indicators of progress to improve services and outcomes to incarcerated youth, such as time on suicide watch. They are in the process of beginning a pilot curriculum with preadolescent boys called Foundations of Character. They are currently establishing baseline data on anger, depression and anxiety with youth who will receive the curriculum, so they can determine the effectiveness of the program after implementation.

Corizon has taken over the lead in case management of mental health services at the Juvenile Justice Campus. The County of Fresno still maintains a contract with SERI for some services. Corizon refers psychological testing to SERI. SERI supervises and uses graduate interns from Alliant University. Focus Forward is still present in the pods to provide mentoring with youth and support services. Corizon is the lead agency and primary provider of mental health services in the Juvenile Justice Campus.

## **RECOMMENDATIONS/COMMENTS**

It appears the level of mental health care has increased under Corizon and it appears collaboration on care with other agencies is good. Morale seems good. Staff seems caring and dedicated to the youth in custody. There are no recommendations or deficiencies noted at this time.

## **MEDICAL CLINIC**

Corizon Health provides healthcare services for minors in Detention and Commitment in the Juvenile Justice Campus. The County of Fresno contracted with Corizon about one year ago to provide all health services. Previously it was provided by the County of Fresno. The Clinic appears to be well maintained and provides many services in-house.

All minors are given a medical exam within 96 hours of detention. Physicals are conducted by nurse practitioners, Monday – Friday from 7:30 AM to 4:30 PM. A doctor is on call 24/7 and present at the facility one day per week.

About 45% of minors are on medication, with approximately half of those on psychotropic drugs. Nurses administer all medications.

Labs are drawn on-site and sent out for screening, which includes TB, pregnancy and venereal diseases. EKGs are conducted on-site and sent out for reading.

Automated External Defibrillator (AED) equipment is available for emergency situations.

Vision testing is done by an optometrist once a month. Vaccines are given as needed, and minors over 12 years of age can give consent.

The Medication Room appears to be very secure. It is locked at all times and cabinets in the room are also locked. Keys are only given to staff who will administer the medications and the on duty medical supervisor. Inventory of all drugs and supplies is kept on-site and by Pharmacore (the supplier).

Medical records for all active minors are housed in file cabinets, with a plan to create on-line records in four to six months. Inactive files are stored in open shelving.

A Dental Clinic is being added and should be operational very soon. Construction of the clinic is going on now. An on-site dentist will be available one day a week.

At the booking area, a small medical exam room is being set up. As soon as it is ready, a nurse will screen minors at intake, before they are booked, to determine if the minor is stable enough for booking. This would include checking vitals and urine toxicology screening. If the minor is not deemed medically stable, they will not be booked and the

law enforcement will have to transport to an appropriate medical facility, until they can be stabilized.

## **RECOMMENDATIONS/COMMENTS**

It appears the level of health care has increased under Corizon and additional medical services are being set up. Staff seems caring and dedicated to the youth in custody. There are no recommendations or deficiencies noted at this time.

### **JJC Administration - Comments**

- a. Youth and staff have a good working relationship with Corizon.
- b. Health Care levels have increased since Corizon has come aboard.
- c. Since the Commission inspection, the Dental Suite is now operational.
- d. Corizon administrators regularly attend the JJC Management Team Meetings. Their attendance and participation is very appreciative.

### **WORSLEY SCHOOL**

JJC Commissioners conducted a site visit of the school on a Wednesday. Every Wednesday is a minimum day at the school. We talked to one of the administrators from the school.

There are 28 teachers on staff and four special assignment teachers who provide assistance to the teachers. There are two Special Education teachers; one for the Commitment side and one for the Detention side. There is one psychologist, two libraries, and a librarian; however, books are also in each classroom. Probation provides security for each of the classrooms and transport of minors as needed.

The grade levels covered are 9-12 in all pods except F Pod for the younger boys, which cover grades 6-8. School runs from 7:55 AM – 2:35 PM. There are elective classes such as welding, building trades, and on-line computer classes. Youth have access to laptop computers. Classes are also held on Saturday, on a voluntary basis. Homework is done in the classroom as opposed to in the pods. Worsley has contact with representatives from the community college to talk to the students regarding college entrance requirements and financial aid information.

## **RECOMMENDATIONS/COMMENTS**

The Alice Worsley School continues to be well run by qualified staff. There were no problems noted and no recommendations for improvement.

**JJC Administration Comments**

1. Probation has a strong working relationship with Court Schools.
2. Court Schools is a strong partner in our transition program. The Probation Department has recently been awarded a \$300,000.00 transition grant by the BSCC. As part of this transition program, the JJC will be adding a Transition/Leadership Pod. This pod will be for youth that will be transitioning back to the community within 60 days of their release.